

Sequel: Claims

Handle claims faster and more
efficiently with real-time claims data

Sequel Claims

Discover a holistic view of your claims. Visualize and act on your data in real time, in a way that suits your business. We provide advanced functionality and automation within an adaptive interface so that you can manage claims faster and with greater efficiency.

A real-time and actionable perspective

- A robust platform that offers email, claims-scoring, document management and third-party integrations all in one place
- Take advantage of Verisk Solutions pre-loaded and integrated into platform
- Data capabilities that provide opportunity and ease of integration with platforms and data services
- Act on claims swiftly with real-time micro-to-macro visibility, reducing claims leakage and claim-handling time
- Capture increased consistency in settlements with powerful search capabilities, across historical claims

A deeper view

Optimize productivity

- SLA monitoring and tracking to prevent breach in service levels
- Email management with automatic triaging and routing based on mined data and template-driven outbound emails
- Configurable automation to suit your business
- Operates as a standalone or integrates with existing systems
- Record tagging and search functionality
- Retain existing processes or systems
- Categorizing and grouping of claims to support processing across multiple losses and robust reporting

Ensure compliance

- Supports Brokers, MGAs, Carriers, TPAs and Delegated Managed Claims
- Configurable data and screens to support and drive process automation, document production or analytics
- Configure custom workflows for actions such as sanctions and fraud checks
- Financial management in multiple currencies
- Customizable authorization limits and peer reviews
- Reporting and analytics, supports standard ad hoc reporting
- Audit trail and claims timeline

Enhanced functionality

- Events and Catastrophe management
- Document management and production
- Management of Third Parties
- Reserves and payments
- Open API to support connectivity to upstream and downstream systems
- Cloud hosting
- Adaptive, scalable, and configurable workflows